

CAC Meeting: 9 November 2022



Central Area Council

Central, Dodworth, Kingstone, Stairfoot, Worsbrough

Performance Management Report

Quarter Two: July - September 2022

Central Area Council - Priorities, Principles and links to Corporate Outcomes 2022 - 2023



Reduction in loneliness and isolation in adults & older people



Improvement in the emotional resilience & wellbeing of children and young people



Creating a cleaner & greener environment in partnership with local people



Supporting Vulnerable People

Ensuring the following principles are promoted and embedded in all that we do:

Community cohesion and integration

Social value

Healthy and active lifestyles

Contributing to the following Corporate Priorities and Outcomes:

Barnsley - the place of possibilities



Healthy Barnsley	Learning Barnsley	Growing Barnsley	Sustainable Barnsley
People are safe and feel safe	People have the opportunities for lifelong learning and developing new skills including access to apprenticeships	Business start ups and existing local businesses are supported to grow and attract new investment, providing opportunities	People live in great places, are recycling more and wasting less, feel connected and valued in their community.
People live independently with good physical and mental health for as long as possible	Children and young people achieve the best outcomes through improved educational achievement and attainment	People have a welcoming safe and enjoyable town centre and physical towns as destinations for work, shopping leisure and culture	Our heritage and green spaces are promoted for all people to enjoy
We have reduced inequalities in health and income across the borough	People have access to early help and support	People are supported to have safe, warm sustainable homes	Fossil fuels are being replaced by affordable and sustainable energy and people are able to enjoy more cycling and walking

Enabling Barnsley

We are a modern, inclusive, efficient, productive and high-performing council

Contractual Overview

Providers appointed to deliver a series of services that address the priorities and deliver the outcomes and social value objectives for the Central Area Council.

Service	Priority	Provider	Contract Value (this year)	Contract Dates	Grant / Commission
Advice Drop In			£23,175.00	July 2019 - June 2021 (extended to December '22)	Central Wellbeing Fund
My Community, My Life			£39,936.76	1 April 2021 - 31 March 2023	Social Isolation Challenge Fund
Thriving Communities			£39,432.57	1 April 2021 - 31 March 2023	Social Isolation Challenge Fund
Reds Connects			£14,601.48	1 April 2021 - 31 March 2023	Social Isolation Challenge Fund
Unity Project			£140,330.00	1 April 2020 - 31 March 2023	Central Area Council Commissioned
Detached Youth Work			£9,7000.50	1 July 2022 - 30 June 2024	Youth Work Fund
Street Smart			£39,000.00	1 July 2022 - 30 June 2024	Youth Work Fund
Clean and Green			£110,000.00	1 April 2022 - 31 March 2025	Central Area Council Commissioned
Targeted Household Fly - tipping Service			£35,000.00	1 April 2022 - 31 March 2025	Service Level Agreement - CAC Commissioned
Private Rented Housing Support Service			£35,000.00	1 April 2022 - 31 March 2025	Service Level Agreement - CAC Commissioned
Welfare Rights and Legal Advice Service			£30,000.00	January 2021 extended to March 2023	Financial Resilience Grant Fund

OVERVIEW OF PERFORMANCE

Contract meetings were held for all CAC commissioned services and grant **agreement** providers this quarter. This report is a summary of delivery including key figures and case studies.



Full reports and data for all contracts are available from the area team. The "request" icon signifies more detail on case studies is available



The information icon signifies contracts that are due to end in their current format at the end of this financial year, 31 March 2023.

Recommendations for these **contracts/ grant agreements** are discussed in **Appendix 1 of the Finance and Procurement Report**





CENTRAL WELLBEING FUND

DIAL BARNLSLEY



£334,932

Unclaimed Benefits Generated since July 2022

£43

Generated for the local economy for every £1 invested by CAC

184

Residents attended advice sessions this quarter

75%

Reported reduction in anxiety & improved wellbeing

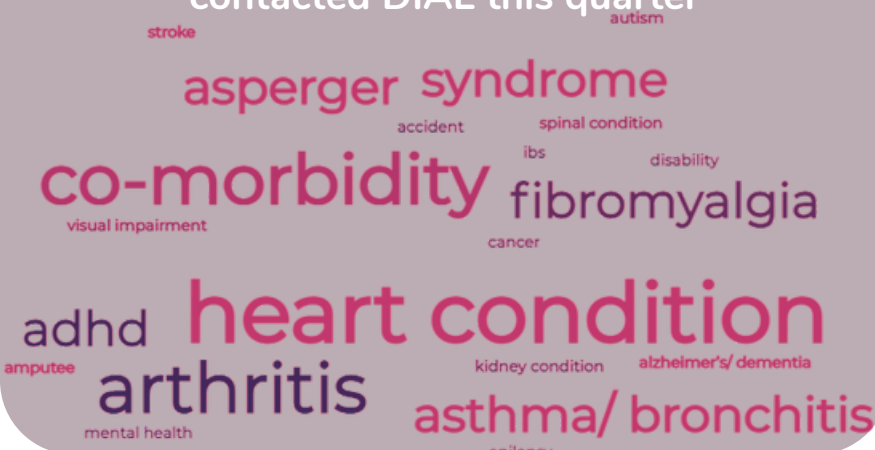
73%

Reported feeling more confident & having an improved outlook

By Ward	Apr - Jun 2022	July - Sep 2022
Central	84	74
Dodworth	28	44
Kingstone	31	71
Stairfoot	66	69
Worsbrough	103	91

The DIAL drop in service primarily targets residents with long term health conditions, out of work residents, carers and families who all have been affected by COVID- 19, welfare benefit changes to eligibility criteria and processes. This quarter, **19%** of the residents interacted with this quarter received outgoing referrals relating to "**5 ways to wellbeing**". **165** central residents accessed the telephone advice. *This telephone service is offered borough wide but is not funded by this grant.*

Health challenges reported by residents who contacted DIAL this quarter



In-person sessions have seen increased attendance this quarter. In addition, targeted outreach in the Dodworth ward and data validation work in Kingstone ward have both resulted in an increase in attendance recorded this quarter.

Total Residents Supported	2020-21	2021-22
	1514	1730



CASE STUDY

DIAL BARNLSLEY

Before DIAL

Mr B is a 55 year old man who had mental health issues for many years. He lived with his elderly mum and was her carer. She had recently passed away and this had worsened his mental health issues. He was getting help from bereavement counselling and this was helping a little, but he was still very depressed and had very little motivation. His counsellor advised him to make a claim for Personal Independence Payment.

Advice provided by DIAL

Mr B came to see us at our outreach at Kendray and we helped him to complete the PIP2 form. Mr B contacted a few months later to tell us that his claim had been refused. We booked him an appointment at our outreach in Kendray to help him with a letter for Mandatory Reconsideration of the PIP decision. He contacted us again a few months later to inform us that the Mandatory Reconsideration had also been refused, despite him sending further evidence from his bereavement counsellor. We saw him again at Kendray outreach and helped him complete the SSCS1 form to ask for an appeal. We went through the case with him, and the response from PIP, and it was clear that the DWP had not made an accurate assessment of how Mr B is affected by his mental health issues. The DWP seemed to believe that Mr B was bereaved but did not have severe mental health issues. We restated the case and explained why we disagreed with this opinion.

After DIAL

The PIP decision was overturned at appeal and Mr B now receives standard rate daily living of £679.90 a month.

Mr B said "I was very upset when my PIP wasn't awarded, it looked like they didn't believe anything I told them. The help I got from DIAL was brilliant and I am very pleased that I was eventually believed by the judge at tribunal."

Acknowledged Outcome

Benefit Awarded, Increased Income, Less Stress, More Confidence, Improved Health and Well Being, Felt Vindicated



FINANCIAL RESILIENCE GRANT FUND

CITIZENS ADVICE BARNSLEY



239

Client contacts this quarter

£11,238

Worth of debt managed this quarter

£22,219

Worth of benefits claimed this quarter

1666

Client contacts since the start of the project

£374,874

Worth of benefits claimed since the start of the project

£212,689

Worth of debt managed since the start of the project

This service is free, confidential, independent and impartial. Advisers listen to the problem, explain all the options available to the client (our residents) and, where appropriate, support them with the course of action they decide to take. The advice service provides advice to clients on claiming benefits and managing debt.

**Following Government (COVID-19) guidelines on Tuesday 17th March 2020 all Citizens Advice Barnsley face to face contact with clients was suspended. From this date all Citizens Advice services were transferred to Adviceline telephone and Email services. Clients can currently access the service through the telephone Adviceline or by digital means. (Email, Webchat or Video Appointment). A drop-in-service is scheduled to start shortly.*



The **top 3** enquiries this quarter (Jul to Sept 22) were, **Benefits, Debt and Relationships**. However, there were still high levels of enquiries relating to Legal, Charitable Support & Foodbanks, Housing, Utilities & Communications and Employment.

In the light of the cost-of-living crisis the service anticipates a rise in clients. Currently offering support to eligible residents with energy issues, giving fuel vouchers for clients on prepayment meters struggling to keep warm, offering in debt 1-2-1 energy advice appointments, carbon monoxide awareness for any properties with gas appliances and energy saving training.



CASE STUDY

CITIZENS ADVICE BARNSELEY

We all know someone who has had a relationship end badly - or have experienced it personally. We all know someone who has become embroiled in the pain of recriminations, accusations and allegations that spring from a sense of hurt and betrayal, whether real or imagined. When Evan* had split from his ex-partner and mother of his children, he had found himself facing accusations and the involvement of Social Services. Although the police investigated, no charges were brought against him.

It was an unhappy period in Evan's life, one that he thought he had successfully left behind. Yet here he was, several years later, facing the fact that, once more, allegations were being made against him. Worse still, the allegations were having an impact on his relationship with his new partner.

Evan was hurt and devastated: he felt that Social Services were treating him unjustly by dragging unproven historic allegations into his new life. Surely they had no right to do this? Knowing that his mental health was suffering, as well as his personal relationships, Evan decided to telephone Citizens Advice Barnsley for impartial advice...

An adviser ensured that he had all of the relevant facts from Evan, who mentioned that he had kept copies of all reports. The adviser suggested to Evan that the best way to tackle possible unfair treatment by Social Services was by actually contacting them to make a complaint. The adviser sent a link to do so and explained that a formal complaint had to be acknowledged within 3 - 5 days; this would then entail establishing a timeframe for investigating the complaint, allocating an investigator and establishing a formal, written resolution plan. If unresolved, the complaint could be escalated through the stages of a formal investigation and Review Panel Hearing. Ultimately, if unhappy with the outcomes, Evan could refer his case to the Social Care Ombudsman.

The adviser suggested that Evan keep written copies of reports and correspondence at all times. He also told Evan that DIAL Barnsley could offer him support with the complaints' process.

Evan knew that nothing could undo the damage already caused but felt that he now had a clear understanding of how to progress his case and to prevent future recurrences of the problems.





SOCIAL ISOLATION CHALLENGE FUND

REDS CONNECT



40

Football / Walking Football
Attendees per session

47

Exercise Class Attendees per session

16

Walking Group Attendees per session

20

Sporting Memories Attendees per session

60

Volunteering Hours across activities this quarter

Reds Connect creates opportunities for local people in the Central Area to engage, participate and connect. It helps to address social isolation and loneliness, engender new relationships and enable local people to get (and stay) active.

The service delivers four day-time sessions per week, Sporting Memories, Walking Football, Walking Group and Exercise Sessions. All programmes consist of regular consultation with participants to ensure their needs are being met, with opportunities for them to feedback and provide recommendations.

Reds Connects receive regular referrals from the **Social Prescribing** team and **Health and Wellbeing Coaches** and continues working in partnership with **Barneslai Homes**, **BIADS**, and with the **Game Changer** programme, most recently by supporting community champions through mentoring and resources to be able to deliver a new sporting memories programme in the Ward Green area,

"The sessions are relaxed and friendly. I love most sports and reminiscing is great and it also gets you reminiscing about life in general and the topics just flow between everyone. In our group everyone gets to contribute and its nice to make new friends and feel part of a group. What I get out of it is time for myself, new friends and a total enjoyment that brings back so many memories "

"I enjoy the banter as much as the football side of things. The group are welcoming and it doesn't matter if you are good at football or not as the set up gives everyone the chance to get involved."





SOCIAL ISOLATION CHALLENGE FUND

AGE UK Barnsley



£49,640.24

Benefits gains following information and guidance

1298

Attendances to activities

48

Socially isolated older people on personalised plans

6

Shops/Premises participating Age Friendly and Take-a-seat project

The first element of this service addresses individual social isolation through 1:1 work with the Social Inclusion Team and Information and Advice Service. 48 people were supported this quarter. The social isolation officers continue to make signposting referrals for service users to other organisations including AGE UK's own groups/services and **Men in sheds**. As well as **Aids and Adaptations, Social Care** and **Food banks**.

This quarter Social Inclusion Officers maintained regular contact with agencies providing great support for our service users, these include South Yorkshire Fire & Rescue, Neighbourhood Watch, Safer Communities Team, HealthWatch, Public Health, Multi Agency Migrant drop in, Berneslai Homes and various private housing associations



The second element is the development of new group activities and support for existing groups. This quarter people have been more willing to engage with community **groups** and outings and are less cautious since COVID restrictions were lifted. Main group activities include **Coffee & Conversation, Shaw Lane Bowls Group, Young at Hearts, Kate's Sandwich Bar** and Community **Allotment** project. Added value projects: Men-in-Sheds, BOPPAA, HEART HEALTH, Digital Project and MCS therapy



CASE STUDIES

AGE UK BARNSELY

Digital project case study - July 2022

Two ladies who lived in the same ward made self-referrals to the service as they had heard about the Digital project. On initial visits it came to light that they both attended a local knit and natter group. The Digital SIO contacted the group leader and asked if she could attend to give a talk about the Digital project and how they might benefit from it. She agreed and a visit took place.

After that talk a further 4 ladies signed up and they all decided they would like their digital sessions to take place as a group. After initial set up, the tuition was individual lead. With requests to be shown how to download audiobooks, how to access games online, how to take and edit photos, how to send emails with attachments and where to find knitting patterns that they could download for free.

The sessions also led to scam awareness discussions, the pros and cons of online banking, paying bills by direct debit and the importance of not storing your card details on any digital device. After several weeks 2 more ladies came along who had heard about the sessions and asked to be involved. 3 of the younger knit and natter group also offered to sign up as digital volunteers to assist the ladies in the future.

Information & Advice Case Study

A client was assisted to complete an Attendance Allowance application. The client is 89, lives alone and suffers from Arthritis in his right knee and hip and has epilepsy. He has had a knee replacement 9 years ago but this is now causing him pain. The doctors are reluctant to replace his hip and are giving him injections, although they are not working and he is still in constant pain.

He relies on his son to take him out in his car to medical appointments and uses a stick and furniture to get around the home. Everything takes a long time to do now. He has had several nasty falls resulting in been admitted to hospital, although he has not broken anything

The form was completed with the client and his Son present expecting at least the lower rate Attendance Allowance of £61.85 a week. The client rang to confirm that he has received higher rate of £92.40 a week and is very grateful for our help as he wouldn't have been able to complete himself even with his Son's help.





SOCIAL ISOLATION CHALLENGE FUND

Rotherham & Barnsley MIND



The Thriving Communities Project aims to develop community initiatives across identified area boroughs enabling diverse, marginalised, and isolated communities to come together to learn, collaborate and create networks of support. They work with hard-to-reach individuals who self-identify as feeling isolated and lonely. They champion the Central Area Council Priorities and measure our effectiveness against these.

28

New Referrals into project

145

Volunteers Hours

87

One-to-One Sessions Delivered

108

Group attendance

£1,620

Added Value (incl. cash and resource donations)

54

Socially isolated people supported

Group Attendance

There is now a well-established group for ladies, that meets weekly in the Central Area. Last quarter provision was extended for the ladies to include a Friday group. This group has now moved out into the community and takes place at Worsbrough and Kendray Family Centre.

The men's group has also moved out into the community. One week is Chill and Chat at Worsbrough Dale Pavilion, the next week is our Eco Gym community initiative at the Recovery College.

The Isolation Workshop was delivered to Counsellors working in the Cope Project. It contains concise information that helps others to understand loneliness and isolation and the impact that this has on people's lives. Referral links also made through attendance of their supervision group.

A CBT Group session supported 5 people with an evidence-based self-help CBT Course and supported to use it through session focussed group work. 2 In house workshops were run this quarter, a Mindfulness Workshop and an Eco workshop.

Partnership working

R&B Mind are currently working in Partnership with The Recovery College, Oakwell Training, Working Win, Endorphins, Social Prescribers and Worsbrough and Kendray Family Centre. We continue to promote the service through the Central Area Calendar and have featured as a Community Highlight in order to maximise our reach.



CASE STUDY

Rotherham & Barnsley MIND

Abi has been with the service now for over 12 months, she first referred into the service due to being lonely and isolated after the pandemic. Abi had lost all her confidence and due to anxiety, she was struggling to leave her home. Client lives with her mum, sister and nephew. Client said she is looking for friendship and wants to be able to get out of the house again. However, Abi is very anxious about mixing due to the Pandemic. She is frightened of catching COVID19 due to being classed as vulnerable person.

Aims/Objectives: Group sessions; Confidence Courses; Friendships.

What did "MIND" do?

Abi completed some 1-1 sessions over the telephone, then she started coming to our coffee and chat group, her confidence grew in that group. After attending our women's group on a Wednesday Abi's confidence has grown so much and we have supported her to enrol at Barnsley College.

What was the context / background?

Learning difficulty.... reduced life chances... wants to get out... at risk of increased isolation... mental health.... Helps care for autistic nephew

How was it organised and who was involved?

Internal / external partnerships

What resources did you need?

Financial and human

Has it been evaluated? How successful has it been?

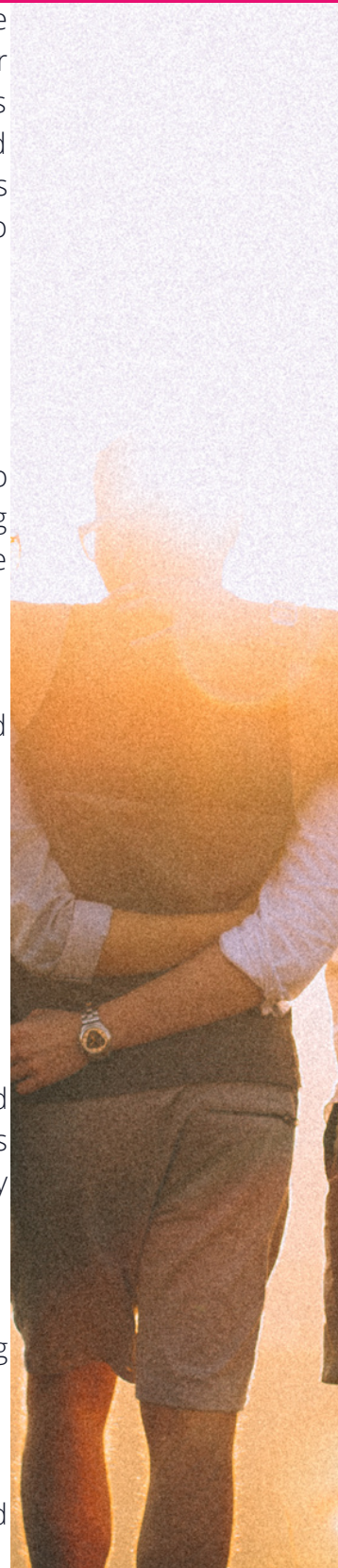
The client's journey with ourselves as been a pleasure to watch she as joined every outside agency workshops. She has been to every event offered and has now also taken up a level 3 qualification in health and social care at Barnsley College.

Future Plans

Client is eager to help and support others. After college client is considering looking at volunteering.

Key Learning Points

Abi has enjoyed attending the groups and making new friendships that she did not have before.



COMMISSIONED SERVICES

YMCA UNITY PROJECT



YMCA UNITY PROJECT

Building emotional resilience and wellbeing in children and young people aged 8-14 years

30

Holiday Provision Sessions Delivered

60

Term Time Sessions Delivered

1040

Total attendances

3

Peer Support Sessions

57

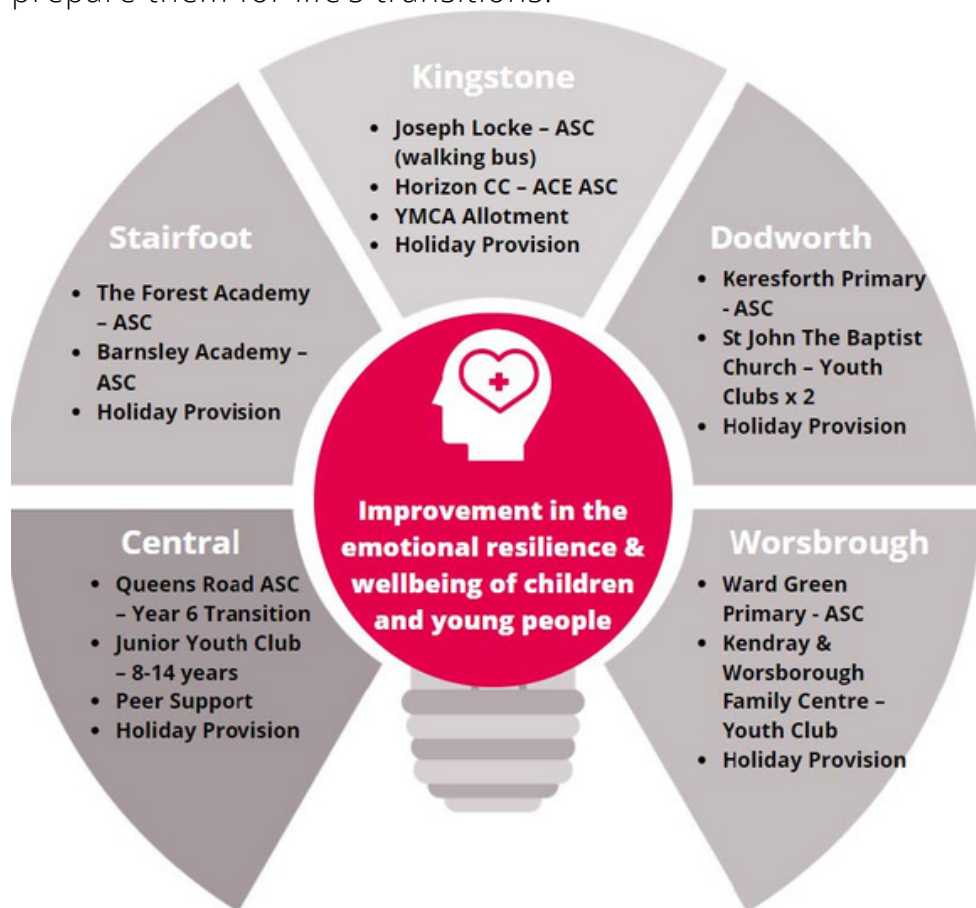
New Attendees this quarter

3

Community organisations or partners supported

The project continues its commitment to supporting local providers & venues including working with the Safer Neighbourhood Teams, Multi Agency groups, CVS, homelessness and housing, BMBC Area Council & parks teams and our youth work specific networks. Also continuing to work with the Area Team & the Youth Association to support the development and delivery of youth work with community groups.

YMCA Barnsley deliver a programme of youth work for children and young people aged 8-14 years within the Central Area focussing on building emotional resilience and developing the skills and tools to encourage, maintain positive emotional health, wellbeing, and support, and prepare them for life's transitions.



Highlights from this quarter include **Active Kendray** joint Swanne step challenge, and **Festival of the Minds** art workshops but the bulk of the delivery during this quarter was the **summer holiday provision** which ran over 5 weeks, The young people had the opportunity to participate in a variety of indoor and outdoor sessions including shop/cook & eat, mocktail making, movie nights, a sleepover, arts & crafts, gaming, professional dance workshops, paddle boarding, fitness challenges and many more.



CASE STUDIES

YMCA UNITY PROJECT

Excerpt from a Case study on a youth person (*Tay) supported by YMCA this quarter

Impact of work with the individual:

Tay only knew one other person when they started attending YMCA sessions in the summer. Due to the nature of the activities and the support from youth workers, they made friends quickly and began really enjoying the sessions they attended. This culminated in them attending the YMCA Sleepover, at which they seemed like an entirely different young person. They were running around and getting involved with games, they felt incredibly confident raising any issues with our youth workers, and they knew that we would listen to them and act appropriately.

Tay's friendship with other young people on programme was especially touching to see, as they had started the summer as someone who appeared quite shy. Tay attended sessions where they knew that there would be others who they had not met previously, which was such a massive step for them, and they ended the summer with some strong friendships. The hard work done by our staff team facilitated this change, and created an environment where Tay could develop at the rate they did.

The journey they have been on in a six week period is incredible, from their ability to communicate the things that make them uncomfortable, to them actively participating in activities with people they had never met. Through delivering consistent youth work activities, we were able to provide Tay with stability through a time that was incredibly difficult for them.

Pictures below were taken at a festival of the minds workshop



COMMISSIONED SERVICES

TWIGGS - Clean & Green Service

TWIGGS
 Grounds Maintenance LTD



Twiggs Grounds Maintenance are commissioned by CAC to deliver a Clean and Green Service in partnership with local residents, community groups and businesses.

Barnsley Main Heritage Group, Barnsley Employability Group, Mencap, YMCA Barnsley, Worsbrough Tidy Group, Kendray Community Group, Reds in the Community, Barnsley Canal Group, Helpful Heathens, Pogmoor Pickers, Humankind, Bettalives, Hope In Community Group, Dearne Valley Country Park Group, St Marys Church, Men In Sheds and Recovery Steps were the **17** community groups supported over 60 sessions this quarter across the area.

47
 New volunteers engaged

440
 Volunteers engaged

60
 Interventions with groups

881
 Volunteer hours undertaken

31
 Provider led social action interventions/added value

3
 New/Emerging community groups supported

93
 Volunteering opportunities taken up

373
 Rubbish Bags Collected





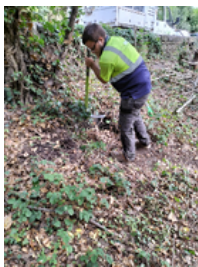
CASE STUDIES

TWIGGS

Twiggs produce a case study for each ward. The full reports are available from the area team.

WORSBROUGH WARD: Hollygate

Maintenance activities and utilisation of green waste to create habitat piles and fill in gaps between hedges. The projects focus was to create an area that was environmentally friendly and has a beneficial impact on the local eco system.



STAIRFOOT WARD: Joint Enterprise Morning

Organised by Stairfoot Ward Alliance, supported by Twiggs. This was set up to bring different community groups together to restore the war memorial. This gives different volunteers the chance to mix and socialize with others.



KINGSTONE WARD: Pogmoor Pickers

Ginnet clean and tidy up on Stanhope Street and Airton Road



DODWORTH WARD: Park Hill Drive

Twiggs Led session with new volunteers who are aiming to form a group and take responsibility for the area, therefore making it sustainable. The volunteers are all neighbours who are looking to take responsibility for their local area, they now communicate through a community WhatsApp group.



CENTRAL WARD: Our Place Garden Project

Our Place is a new group supported to carry out horticultural and educational activities





COMMISSIONED SERVICES

BMBC SLA: Private Rental Housing Support Service (HCO) & Targetted Household Flytipping Service (CSO)

87

Incidents recorded on "Pin on the map"

15

Side waste investigations

77

Fly tipping and duty of care cases dealt with

51

Written warning letters issued to individuals

274

Visual inspections taken place (Properties)

35

Visual inspections taken place (Streets)

176

Different households contacted/ visited where problem identified.

7

Vulnerable households identified

6

Formal notices to private landlords



The Housing and Cohesion Officer, HCO, advises and supports tenants living in privately rented properties on a range of issues such as debt issues and waste management.

This quarter the HCO has been instrumental in resolving ASB at a property in our area that has been the source of complaints for months, with problem tenants who were intoxicated often alcohol but hard drug use was also suspected. A CPN warning letter was issued which altered behaviour prior to police involvement.



The Community Safety Officer, CSO, handles jobs including side waste, waste in alleyways and fly-tipping/duty of care jobs. The service also gives advice to landlords, letting agents and tenants/residents. This quarter Wellington Place worked with landlords to clear and secure the outhouse (pictured), a location known to get fly tipped in and around and it was affecting tenants and other residents' wellbeing.

Most of the work this quarter for both the CSO and the HCO has surrounded the planning and reconnaissance up at Measbrough Dike. Surveying the area identified that the waste issues are currently exacerbated by contaminated bins, missing bins and a lack of knowledge or care regarding presentation of waste in the area so an extensive project is planned

YOUTH WORK FUND

STREETSMART: The Youth Association

StreetSmart is a scheme that improves skills, attitudes, and prospects by taking training and certification to street level. The project involves delivering street-based workshops, supplemented by sports, social action, and other initiatives. Youth workers deliver specific StreetSmart topics relevant to the needs of young people across the wards. Some activities from this quarter:



38

Different young people attended 3+ sessions

17

Young people participated in mental health workshops

40

Young people taking part in StreetSafe sessions

40

Sessions delivered

171

Young people engaged



Young men took part in **positive masculinity workshops**, delivered across the wards



StreetSmart workshops e.g. knife crime awareness, stop and search laws, drugs education, pictured YP in Kendray using hypothetical scenarios to discuss risk and consequence



Young women exposed to positive female **role models** - pictured are Young people outside the New York stadium before the Iceland vs France Euros 2022 Game

An area update which gives specifics in each area this quarter is available from the area team

YOUTH WORK FUND

YMCA Detached Youth Work



YMCA Barnsley deliver a detached programme of youth work for young people aged 13+ years in **Dodworth and Gilroyd** focussed on the development of social and life skills and strengthening emotional resilience, in preparation for a happy, healthy and independent adulthood



6

Term Time Sessions
Delivered

115

Attendees

110

Youth Work Opportunities

6

New attendees

5

Holiday Sessions
Delivered

The team maintain a weekly presence in and around the communities of Gilroyd and Dodworth. The summer holiday period offered the team a chance to explore localities at different times of the day. Maintaining regular contact with established groups and individuals, the different times offered opportunities to engage with young people previously not known to the YMCA team.





CASE STUDY

YMCA Detached Youth Work

Jill & friends – Anonymised

Jill is a relative newcomer to our provision on the streets / park in Dodworth. She appears a confident young woman at times and engages with our team with enthusiasm.

Our team first met Jill prior to the summer holidays and kept in touch throughout the holidays along with her peer group of all young women.

Jill had some concerns prior to the academic year recommencing in September that she was the only one in her group transitioning to a different school. She shared her concerns and it was very clear she was not looking forward to attending her new school without familiar faces around her and to share the experience with.

Our team facilitated a conversation with her and her peers around friendship and what traits a trusted and loyal friend would possess. With a little prompting, the group began to explore their individual traits and personalities and discussed their perceptions on what they can offer a friendship. They came up with their version of what loyalty meant and how in practice they displayed loyalty to a friend. They explored different scenarios and 'what if' moments. As good friends, how could they step up and reassure someone going through a hard time or comfort a friend who might struggle with issues of anxiety for example?

Our team suggested that despite being at separate schools, alternative means of keeping in touch on a day to day basis is very easy. They all use various forms of social media and the conversation shifted slightly to explore the appropriate and safe use of social media.

The group together with our team discussed how they could regularly meet up as they have through the summer months outside of school. Our team suggested that they would be happy to facilitate and provide activities for regular meet ups if they so wished which was met with enthusiasm.

On further exploration of activities, the group reported that they all had an interest in drama. Whilst they had all been involved in school productions together previously, the opportunity to repeat the experience had gone now they were at different schools. Our team suggested that perhaps drama based activities might be something they could facilitate, which again was met with enthusiasm. Further conversations led to topics that could be explored through drama, bullying and transition being two examples.

Our team are hopeful that the enthusiasm within the group will continue and these early discussions will produce a programme of work that will benefit them in a number of ways.

Our team are very mindful that activities should be process driven and whilst a finished product (perhaps to share with others?) is a wonderful goal to have, understanding the learning that can be achieved as we go, is key to any successful programme. Drama lends itself to this process well, as it does building and maintaining friendships and exploring things that challenge us on a day to day basis.

Our team are looking forward to further developing their relationship with this group of young women in the hope that Jill will feel less isolated from her peers in future.

Our Council Plan
2021 -2024

COMMISSIONS

Unity Project
YMCA

Targeted
Household Fly
Tipping Service

Private Rented
Housing
Support

Twiggs Clean
and Green

COMMISSIONS		Unity Project YMCA	Targeted Household Fly Tipping Service	Private Rented Housing Support	Twiggs Clean and Green
Healthy Barnsley	People are safe and feel safe	✓	✓	✓	✓
	People live independently with good physical and mental health for as long as possible	✓	✓	✓	✓
	We have reduced inequalities in health and income across the borough	✓	✓	✓	
Growing Barnsley	Business start ups and existing local businesses are supported to grow and attract new investment, providing opportunities				✓
	People have a welcoming safe and enjoyable town centre and physical towns as destinations for work, shopping leisure and culture	✓			✓
	People are supported to have safe, warm sustainable homes		✓	✓	
Learning Barnsley	People have the opportunities for lifelong learning and developing new skills including access to apprenticeships	✓			✓
	Children and young people achieve the best outcomes through improved educational achievement and attainment	✓			✓
	People have access to early help and support	✓	✓	✓	✓
Sustainable Barnsley	People live in great places, are recycling more and wasting less, feel connected and valued in their community.	✓	✓	✓	✓
	Our heritage and green spaces are promoted for all people to enjoy				✓
	Fossil fuels are being replaced by affordable and sustainable energy and people are able to enjoy more cycling and walking				

**Our Council Plan
2021 -2024
GRANTS**

DIAL

Youth
Association
StreetSmart

AGE UK

REDS in the
COMMUNITY

Citizens
Advice
Barnsley

MIND

YMCA
Detached
Youth Work

**Healthy
Barnsley**

People are safe and feel safe



People live independently with good physical and mental health for as long as possible



We have reduced inequalities in health and income across the borough



**Growing
Barnsley**

Business start ups and existing local businesses are supported to grow and attract new investment, providing opportunities

People have a welcoming safe and enjoyable town centre and physical towns as destinations for work, shopping leisure and culture



People are supported to have safe, warm sustainable homes



**Learning
Barnsley**

People have the opportunities for lifelong learning and developing new skills including access to apprenticeships



Children and young people achieve the best outcomes through improved educational achievement and attainment



People have access to early help and support



**Sustainable
Barnsley**

People live in great places, are recycling more and wasting less, feel connected and valued in their community.



Our heritage and green spaces are promoted for all people to enjoy

Fossil fuels are being replaced by affordable and sustainable energy and people are able to enjoy more cycling and walking